**REDACTED - FOR PUBLIC INSPECTION** 

## Page ?

## Appendix A – Carroll County Map

(010) Study Area Code 421864

(015) Study Area Name CHARITON VALLEY TEL

(020) Program Year 2016

(030) Contact Name Tina Jordan (035) Contact Telephone No 660-395-9682

(039) Contact Email Address tjordan@charitonvalley.com

## Page 3º

## Appendix A - Chariton County Map

(010) Study Area Code (015) Study Area Name 421864

**CHARITON VALLEY TEL** 

(020) Program Year

2016

(030) Contact Name

Tina Jordan 660-395-9682

(035) Contact Telephone No (039) Contact Email Address

tjordan@charitonvalley.com

## Appendix A - Howard County Map

(010) Study Area Code 421864
(015) Study Area Name CHARITON VALLEY TEL
(020) Program Year 2016
(030) Contact Name Tina Jordan
(035) Contact Telephone No 660-395-9682
(039) Contact Email Address tjordan@charitonvalley.com

421864

REDACTED - FOR PUBLIC INSPECTION

(015) Study Area Name (020) Program Year CHARITON VALLEY TEL 2016

(030) Contact Name

Tina Jordan

(035) Contact Telephone No (039) Contact Email Address 660-395-9682 tjordan@charitonvalley.com

## Page 3

## Appendix A – Livingston County Map

(010) Study Area Code 421864
(015) Study Area Name CHARITON VALLEY TEL
(020) Program Year 2016
(030) Contact Name Tina Jordan
(035) Contact Telephone No 660-395-9682
(039) Contact Email Address tjordan@charitonvalley.com

(010)	Study	Area	Code
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421864

REDACTED - FOR PUBLIC INSPECTION

(015) Study Area Name

CHARITON VALLEY TEL

(020) Program Year

2016

(030) Contact Name

Tina Jordan 660-395-9682

(035) Contact Telephone No (039) Contact Email Address

tjordan@charitonvalley.com

# 421864m0113

## Page 3

## Appendix A - Monroe County Map

(010) Study Area Code 421864
(015) Study Area Name CHARITON VALLEY TEL
(020) Program Year 2016
(030) Contact Name Tina Jordan
(035) Contact Telephone No 660-395-9682
(039) Contact Email Address tjordan@charitonvalley.com

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## Page 40

## Appendix A - Randolph County Map

(010) Study Area Code 421864
(015) Study Area Name CHARITON VALLEY TEL
(020) Program Year 2016
(030) Contact Name Tina Jordan
(035) Contact Telephone No 660-395-9682

(039) Contact Email Address tjordan@charitonvalley.com

## **Unfulfilled Requests Reporting** Pursuant to 47 C.F.R. § 54.313 (a)(3)

Data Collection Form

Study Area Code

Chariton Valley Telephone Corporation Study Area Name

421864

2016 Program Year Tina Jordan Contact Name Contact Telephone Number 660-395-9682

Cont Email Address tjordan@charitonvalley.com

Business /

Request Date	Residential	Reason Request Unfulfilled	How Attempted to Provide Service
2/3/2014	Residential	Cost to provide service is unreasonable	Affiliated Wireless Co Provides 4G LTE Wireless BB, new CSA in 2015 will provide 4Mb BB
2/21/2014	Residential	Cost to provide service is unreasonable	Affiliated Wireless Co Provides 4G LTE Wireless BB
3/12/2014	Residential	Cost to provide service is unreasonable	5-Year Plan FTTH build in 2017 or Lower 700
7/30/2014	Residential	Cost to provide service is unreasonable	Using Unaffiliated Wireless BB, 5-Year Plan FTTH build in 2017 or Lower 700
11/13/2014	Residential	Cost to provide service is unreasonable	Affiliated Wireless Co Provides 4G LTE Wireless BB
12/3/2014	Residential	Cost to provide service is unreasonable	5-Year Plan FTTH build in 2018
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### 54.313 (a):

(3) The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year. The carrier shall also detail how it attempted to provide service to those potential customers.

## Certification of Officer as to Compliance with Applicable Service Quality Standards and Consumer Protection Rules

(010) Study Area Code 421864

(015) Study Area Name CHARITON VALLEY TEL

(020) Program Year 2016

(030) Contact Name Tina Jordan (035) Contact Telephone No 660-395-9682

(039) Contact Email Address tjordan@charitonvalley.com

## CERTIFICATION

Chariton Valley Telephone Corporation (Chariton Valley) operates in the state of Missouri. The Missouri PSC Service Quality Rules have been waived. However, Chariton Valley continues to operate under the same standards as set by the Missouri PSC in 4 CSR 240-32.070 Quality of Service. Chariton Valley also complies with Red Flag Rules, CPNI, and the Fair Credit Reporting Act, and seeks to protect our customer's privacy while providing them with high quality, state-of-the-art telecommunications products and services including voice and broadband. I certify that I am an officer of the reporting carrier; my responsibilities include ensuring compliance with the applicable service quality standards as well as the consumer protection rules; and, to the best of my knowledge, the carrier is in compliance with applicable service quality standards and consumer protection rules pursuant to 47 C.F. R. 54.313 and 54.422.

Signature of Authorized Officer Printed Name of Authorized Officer Title or position of Authorized Officer

/James Simon General Manager

(Persons making willful false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. 1001.)

## Certification of Officer as to Compliance with Functionality in Emergency Situations

(010) Study Area Code 421864

(015) Study Area Name CHARITON VALLEY TEL

(020) Program Year 2016

(030) Contact Name Tina Jordan (035) Contact Telephone No 660-395-9682

(039) Contact Email Address tjordan@charitonvalley.com

## CERTIFICATION

Chariton Valley Telephone Corporation (Chariton Valley) operates in the state of Missouri and adheres to the Provisions in 4 CSR 240 Chapter 34 Emergency Telephone Service Standards. Chariton Valley Telephone Corporation (Chariton Valley) has a reasonable amount of back-up power to ensure functionality without an external power source and is able to reroute traffic around damaged facilities. Chariton Valley is also capable of managing traffic spikes caused from emergency situations. I certify that I am an officer of the reporting carrier; my responsibilities include ensuring functionality in emergency situations; and, to the best of my knowledge, the carrier is in compliance with able to function in emergency situations pursuant to 47 C.F. R. 54.313 and 54.422.

Signature of Authorized Officer

Printed Name of Authorized Officer

Title or position of Authorized Officer

General Manager

(Persons making willful false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. 1001.)

FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

421864 <010> Study Area Code <015> Study Area Name CHARITON VALLEY TEL <020> Program Year 2016 <030> Contact Name - Person USAC should contact regarding this data Tina Jordan <035> Contact Telephone Number - Number of person identified in data line <030> 6603959682 ext. <039> Contact Email Address - Email Address of person identified in data line <030> tjordan@charitonvalley.com

<701> Residential Local Service Charge Effective Date <702> Single State-wide Residential Local Service Charge

(700) Price Offerings including Voice Rate Data

Data Collection Form

16.0

1/1/2015

<703>

<a1></a1>	<a2> Exchange (ILEC)</a2>	<a3> SAC (CETC)</a3>	<b1> Rate Type</b1>	 Residential Local Service Rate	  State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fee
40	ALL		FR	16.0	0.0	0.02	0.0	16.02
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(710) Broadband Price Offerings		FCC Form 481
Data Collection Form	The management of the second o	OMB Control No. 3060-0986/OMB Control No. 3060-0819
THE SECTION AND PARTY OF THE PA		July 2013

<010>	Study Area Code	421864
<015>	Study Area Name	CHARITON VALLEY TEL
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Tina Jordan
<035>	Contact Telephone Number - Number of person identified in data line <030>	6603959682 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tjordan@charitonvalley.com

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees		Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
мо	ALL	49.99	0.0	49.99	4.0	1.0	999999	Other, Unlimited
мо	ALL	54.99	0.0	54.99	7.0	1.0	999999	Other, Unlimited
мо	ALL	59.99	0.0	59.99	10.0	4.0	999999	Other, Unlimited
мо	ALL	69.99	0.0	69.99	15.0	4.0	999999	Other, Unlimited
		-						
	-							
					(			

<010>	Study Area Code		421864
<015>	Study Area Name		CHARITON VALLEY TEL
<020>	Program Year		2016
<030>	Contact Name - Person I	JSAC should contact regarding this data	Tina Jordan
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	6603959682 ext.
<039>	Contact Email Address -	Email Address of person identified in data line <030>	tjordan@charitonvalley.com
<810>	Reporting Carrier	Chariton Valley Telephone Corporation	
<811>	Holding Company	Not Applicable	
<812>	Operating Company	Chariton Valley Telephone Corporation	

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

(800) Operating Companies

Data Collection Form

Affiliates	SAC	Doing Business As Company or Brand Designation
Chariton Valley L.D. Corporation		
Missouri RSA 5 Partnership	429790	Chariton Valley Wireless Services
Chariton Valley Telecom Corporation	429031	

Date 6/5/2015

## Certification of Officer as to Compliance with Voice Services Rate Comparability

(010) Study Area Code 421864

(015) Study Area Name CHARITON VALLEY TEL

(020) Program Year 2016

(030) Contact Name Tina Jordan (035) Contact Telephone No 660-395-9682

(039) Contact Email Address tjordan@charitonvalley.com

## CERTIFICATION

Chariton Valley Telephone Corporation (Chariton Valley) operates in the state of Missouri and has a \$16 Local Service Rate that applies to their entire study area. The state of Missouri has a \$.02 state universal charge making the total pricing of fixed voice service \$16.02, which is no more than two standard deviations above the applicable national average urban rate for voice services (\$47.48.) I certify that I am an officer of the reporting carrier; my responsibilities include ensuring compliance with the voice services rate comparability; and, to the best of my knowledge, the carrier is in compliance with rules pursuant to 47 C.F. R. 54.313.

Signature of Authorized Officer

Printed Name of Authorized Officer

Title or position of Authorized Officer

James Simon

General Manager

(Persons making willful false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. 1001.)